

Terms of Service

Effective Date: August 13, 2026

These Terms of Service ("Terms") govern your use of the websites, services, communications, and related services provided by **Generations Painting and Construction Services LLC**, doing business as **Generations Roofing and Remodeling** and **Generations Home Services** ("Generations," "we," "us," or "our").

Generations Roofing and Remodeling and Generations Home Services are DBAs (Doing Business As names) of Generations Painting and Construction Services LLC. Both business names operate under the same legal business entity, Generations Painting and Construction Services LLC.

Any reference to "Generations," "Generations Roofing and Remodeling," "Generations Home Services," "we," "us," or "our" in these Terms refers to Generations Painting and Construction Services LLC, including its applicable DBA names.

By accessing or using our websites, contacting us, requesting an estimate, scheduling an appointment, communicating with us by telephone or text message, or engaging our services, you agree to these Terms.

1. Use of Our Websites and Services

Our websites and services are provided to allow customers and prospective customers to:

- Learn about our services
- Submit service inquiries
- Request estimates or consultations
- Schedule appointments
- Communicate with our company
- Obtain information about roofing, remodeling, painting, repair, maintenance, and home improvement services
- Request or receive other services offered by Generations

You agree to provide accurate and complete information when submitting an inquiry, requesting an estimate, scheduling a service, or otherwise communicating with us.

2. Service Estimates and Proposals

Any estimate, quote, proposal, or pricing information provided by Generations may be based on the information available to us at the time it is prepared.

Unless specifically stated otherwise in a written agreement:

- Estimates are not necessarily final prices.

- Additional work or unforeseen conditions may result in additional charges.
- Conditions that are not reasonably visible or discoverable at the time of an estimate may require additional work.
- Final pricing and the scope of work may be governed by a separate written proposal, contract, work authorization, or other agreement.

A service estimate does not create a binding contract for work unless and until the parties enter into an applicable agreement.

3. Service Agreements

When you hire Generations to perform work, the services may be governed by a separate written contract, proposal, work authorization, or other service agreement.

If a separate written agreement exists, the terms of that agreement will govern the specific project or service in the event of a conflict with these general Terms.

Customers are responsible for reviewing any applicable service agreement before authorizing work.

4. Appointments and Scheduling

Appointment times provided by Generations are estimates and may be affected by weather, emergencies, material availability, employee or contractor availability, unforeseen circumstances, or other factors beyond our reasonable control.

We may contact you to confirm, reschedule, or modify an appointment.

Customers are responsible for providing accurate contact information and notifying Generations as soon as reasonably possible if they need to cancel or reschedule an appointment.

5. Customer Responsibilities

Customers are responsible for:

- Providing accurate information about the property and requested services
- Providing reasonable access to the property when required to perform services
- Disclosing known property conditions that may affect the work
- Obtaining any permissions or approvals that are the customer's responsibility
- Ensuring that pets, personal property, and other items are appropriately secured when work is being performed
- Making payments in accordance with applicable agreements or invoices

Failure to provide access or necessary information may result in delays, additional charges, or rescheduling.

6. Payments

Payment terms will be established through the applicable estimate, proposal, contract, invoice, or other written agreement.

Customers agree to pay all amounts due according to the applicable payment terms.

Generations may use third-party payment processors to process payments. Third-party payment processors may have their own terms and privacy policies.

7. Communications

By contacting Generations or providing your telephone number, email address, or other contact information, you authorize us to use that information to communicate with you regarding your inquiries, appointments, estimates, projects, invoices, and requested services.

Where required by applicable law, Generations will obtain appropriate consent before sending marketing or promotional text messages.

For text messages, you may reply **STOP** to opt out of text communications and **HELP** for assistance.

Message and data rates may apply.

Opting out of certain communications may affect our ability to provide certain services or communicate with you regarding an existing inquiry, appointment, or project.

Our communications are also subject to our **Privacy Policy**, which explains how we collect, use, and protect personal information.

8. Telephone Calls and Call Recording

Depending on the communication system we use, telephone calls may be recorded or monitored for legitimate business purposes, including quality assurance, training, customer service, recordkeeping, security, and dispute resolution.

Where required, applicable disclosures or consent will be provided in accordance with federal and state law.

9. Website Content

The information provided on our websites is intended for general informational purposes.

We make reasonable efforts to provide accurate and current information; however, we do not guarantee that all website content will always be complete, accurate, current, or free from errors.

Service descriptions, photographs, examples, testimonials, project information, pricing, and other content may change without notice.

10. Third-Party Websites and Services

Our websites or communications may contain links to third-party websites, applications, payment services, scheduling services, or other third-party platforms.

Generations is not responsible for the content, availability, privacy practices, security, or terms of third-party websites or services.

Your use of third-party services may be subject to the applicable third party's terms and conditions.

11. Intellectual Property

Unless otherwise stated, website content, including text, graphics, logos, photographs, designs, trademarks, service descriptions, and other materials, is owned by or licensed to Generations and may be protected by applicable intellectual property laws.

You may not copy, reproduce, modify, distribute, publish, sell, or commercially exploit our website content without our prior written permission, except as permitted by applicable law.

12. Customer-Submitted Information

If you submit photographs, reviews, comments, testimonials, or other content to Generations, you represent that you have the right to provide that content.

You grant Generations permission to use customer-submitted content for legitimate business purposes, including customer service, project documentation, marketing, advertising, or promotional purposes, subject to applicable law and any separate agreement concerning that content.

Generations will not knowingly use personal information in a manner inconsistent with our Privacy Policy.

13. Prohibited Activities

You agree not to:

- Use our websites or services for unlawful purposes
- Provide false, misleading, or fraudulent information
- Attempt to gain unauthorized access to our websites, systems, or accounts
- Interfere with the operation or security of our websites or communication systems
- Introduce malicious software or harmful code
- Use automated systems to improperly access or collect information from our websites
- Impersonate Generations, an employee, representative, or another person
- Use our content or services in a manner that violates applicable law

14. Disclaimer of Warranties

To the maximum extent permitted by law, our websites and general website information are provided on an “as is” and “as available” basis.

Generations does not guarantee that:

- Our websites will always be available or uninterrupted
- Website content will always be accurate or complete
- Our websites will be free from errors, viruses, or other harmful components
- Information obtained through our websites will meet every user's particular needs

Specific warranties concerning contracted services, workmanship, materials, or products will be governed by the applicable written agreement, warranty, manufacturer warranty, or applicable law.

15. Limitation of Liability

To the maximum extent permitted by applicable law, Generations Painting Construction Services LLC and its DBAs, Generations Roofing and Remodeling and Generations Home Services, will not be liable for indirect, incidental, consequential, special, or punitive damages arising from your use of our websites or general website information.

Nothing in these Terms is intended to waive or limit any rights or remedies that cannot legally be waived or limited under applicable law.

16. Indemnification

To the extent permitted by law, you agree to indemnify and hold harmless Generations Painting Construction Services LLC, Generations Roofing and Remodeling, Generations Home Services, and their respective owners, employees, agents, representatives, and service providers from claims, losses, liabilities, damages, costs, and expenses arising from your unlawful use of our websites or services, violation of these Terms, or violation of the rights of another person or entity.

17. Changes to These Terms

Generations may modify these Terms from time to time to reflect changes in our business, services, technology, or applicable laws.

Updated Terms will be posted on our website with a revised effective date.

Your continued use of our websites or services after updated Terms are posted constitutes acceptance of the revised Terms to the extent permitted by law.

18. Governing Law

These Terms will be governed by and interpreted in accordance with the laws of the State of Maryland, without regard to conflict-of-law principles, except where applicable law requires otherwise.

Any dispute relating to these Terms will be subject to the jurisdiction of courts with appropriate jurisdiction in Maryland, unless otherwise required by applicable law or a separate written agreement.

19. Severability

If any provision of these Terms is determined to be invalid or unenforceable, the remaining provisions will remain in full force and effect to the extent permitted by law.

20. Entire Agreement

These Terms, together with our Privacy Policy and any applicable written contract, proposal, estimate, work authorization, or other agreement between you and Generations, constitute the applicable agreement governing your use of our websites and services.

If there is a conflict between these general Terms and a specific written service agreement, the specific written service agreement will control for that particular project or service.

21. Contact Us

If you have questions regarding these Terms of Service, our websites, or our services, please contact:

Generations Painting and Construction Services LLC
DBA Generations Roofing and Remodeling
DBA Generations Home Services

Phone: 443-553-4236 / 410-459-0913 / 443-658-5020

Email: Generationspandc@gmail.com

Websites: Generationspc.com / Generationshs.com

Mailing Address: 24 Oak Road, Perryville, MD 21903

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